

Bowlees Visitor Centre



Volunteer Role Description

Organisation Name **North Pennines AONB Partnership**

Organisation Overview

The North Pennines Area of Outstanding Natural Beauty (AONB) Partnership is an alliance of statutory agencies, local authorities and voluntary or community organisations that care about, and for, the area.

The AONB Partnership is the body responsible for co-ordinating efforts to conserve and enhance the North Pennines. The AONB Partnership staff unit is based in Stanhope.

Role Title Bowlees Volunteer

Location Bowlees Visitor Centre and surrounding area

Responsible to Mandy Oliver Visitor Services Officer

Purpose of role

To help with educational visits, events at the centre, to staff the information desk and gift shop and undertake practical work around the site

Description of tasks

- Schools come to Bowlees and the surrounding area on educational visits. Volunteers help to support the pupils on these visits. The visits usually involve guided walks and outdoor activities.
- A series of family events are held at the visitor centre each year. Volunteers support staff leading these events and run craft activities for families.
- Volunteers also staff the information point and gift shop; duties will involve cash handling, staffing the till and providing information to the general public.
- We also manage the adjacent woodland, quarry and riverside and volunteers can get involved with practical work

Time commitment

School visits usually run between 9.30am and 3.00pm and volunteers are asked to stay for the whole session.

Time commitment with regard to supporting events, staffing the information point and practical work is much more flexible and can be arranged to suit the individual volunteer.

Skills and Qualifications

Volunteers will be enthusiastic, friendly and enjoy working with people of all ages.

Experience of leading/assisting with art/craft/wildlife/biodiversity activities would be an advantage but isn't essential.

Experience of working in a customer-facing environment would be an advantage but is not essential.

Training and Support

All volunteers will receive induction training. On-going training and support will be offered to all volunteers as the opportunity arises.

Reimbursement of Expenses

Out of pocket expenses will be reimbursed:

Mileage costs @40p per mile or the cost incurred in using public transport.

Benefits of Volunteering

Join a friendly team, meet people, gain experience/new skills and learn more about the North Pennines AONB.

Application Procedure

Application form

Informal interview

Reference

Contact Information

Mandy Oliver, Visitor Services Officer

Tel: 01833 622145 or 01388 528801

Mobile: 07584 581606

Email: mandy@northpenninesaonb.org.uk

NORTH PENNINES

Area of Outstanding Natural Beauty

